

# REMOTE OPERATIONS CENTERS

## MORE CONTROL. FEWER RESOURCES.

Our dual remote operations centers (ROCs) help you to work smarter in today's cost-competitive markets. Staffed exclusively by qualified operators, our ROCs deliver real-time monitoring, control, and diagnostics from locations in Sedalia, Missouri, and Houston, Texas. Their redundant, 24/7 capabilities enable you to improve turbine performance, reduce labor costs, and operate multiple sites from one control center.

We bring a world of expertise to your site, as our talent averages 20 years' experience. Acting peer-to-peer, these seasoned operators support every project with constant surveillance, immediate troubleshooting abilities, and direct access to our engineering teams. They supplement onsite personnel and monitor your plants over a seamless, NERC-CIP compliant connection to deliver in-person operability from afar.



ROC CAPABILITIES

## DOUBLE THE TECH AND TALENT

Both our ROCs enhance assetwide performance from one virtual setting.

### Dispatch

Remote capabilities enable <10-minute starts with 100% redundancy.

### Troubleshoot

ROC operator experience helps to identify concerns and tune turbine functioning.

### Analyze

Former plant managers and dedicated engineering team respond to emerging issues.



VIGILANT

2

REDUNDANT NERC-CIP  
COMPLIANT ROCs



SUPPORTIVE

24/7/365

MONITORING AND  
CONTROLS



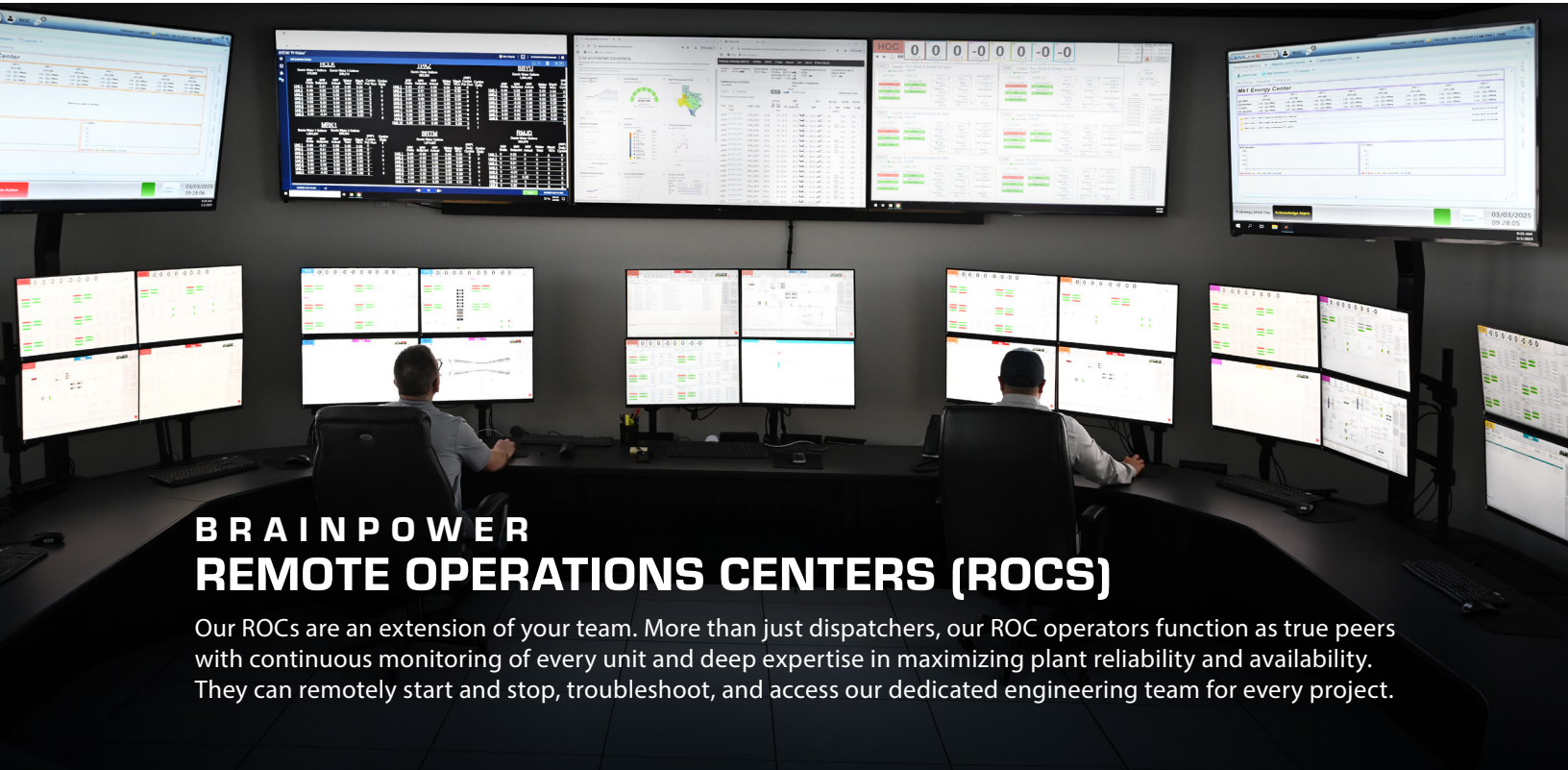
EXPERIENCED

20

YEARS' OPERATOR  
EXPERIENCE ON AVERAGE

# EMPOWER YOUR OPERATIONS

PROENERGY supports our customers by performing work on the ground, operating multiple sites from afar, and even forecasting possible issues in the future.



## BRAINPOWER REMOTE OPERATIONS CENTERS (ROCS)

Our ROCs are an extension of your team. More than just dispatchers, our ROC operators function as true peers with continuous monitoring of every unit and deep expertise in maximizing plant reliability and availability. They can remotely start and stop, troubleshoot, and access our dedicated engineering team for every project.



## MANPOWER O&M SERVICES

Our dedicated onsite teams provide full-scale O&M services with existing staff or new personnel. From day-to-day operations to major maintenance and repairs, our crews manage all plant procedures, training, compliance, and beyond.

## SUPERPOWER ADVANCED MONITORING & PREDICTIVE SOLUTIONS (AMPS)

Our AMPS service takes operations to a new level of availability, reliability, and profitability by predicting failures early and sending recommendations immediately. These insights enable proactive strategies to procure parts and plan outages on your schedule.

